

MCC Resilience meeting notes 31/3/2020

Present: Morven Gemmill, Martin Sampson, Alasdair Firth, Rhian Evans, Jane Stuart-Smith, Angus Robertson, Annie Tordoff, Dr Susan Taylor, Kenny McLaughlin
Apologies: Jenni Hodgson, Sarah Jones

Morvern support service - update from Kenny including volunteer guidance/brief induction process for all - KM (https://www.argyll-bute.gov.uk/sites/default/files/v07-covid-19_community_support_guide-2020-03-25.pdf)

Leaflets have been delivered across Morvern. Software set up correctly and KM part way through contacting all volunteers. Rotas are complete this week. Induction to ensure volunteers understand guidance is being done by induction volunteers Bonny Mealand and Annabel Lawrence. Rota volunteers have been appointed and had induction on the software.

Volunteer ID cards will be produced. 4 calls received so far for prescriptions and an enquiry about electricity card. Discussion held around volunteers handling other peoples money . **ACTION AR to speak to SJ** in the first instance and to explore mobile card reader **AR/AF**. Support team are not able to do Fort William supermarket shopping as supermarkets cannot facilitate bulk buying for groups. We hope supermarket shopping can be achieved through neighbours helping each other. If people are ill/self isolating or shielded with **no** offers of support or transport please do ring the helpline.

All recognised that the local shop is working really hard and the system is working well with collections and deliveries in place. This is hugely appreciated by all in the community – thank you Lochaline Stores!

Community Zoom account - Liia/Rhian

Rhian, Lilia and Nick T have set up account and guidance is done. Operating systems dependent on how info can be read so it has been adjusted to ensure that it can be accessed by all. Trial meetings set up. Jennie Robertson trialling with Morvern Heritage Society in coming days and then it will be available for all to use.

Surgery - updates

Dr Taylor shared info about not dispensing repeat prescriptions for non-registered patients for safety purposes and to comply with NHS Highland guidance. People should try to be well stocked for over the counter medicines if available. 'Near me' consultations can be held with the GP from a laptop at home for those self isolating/shielding. The practice is well stocked with protective equipment. Dr Taylor will be wearing protective equipment when seeing patients face to face – people should not be alarmed by this. Surgery will go ahead with planned closure on Good Friday – there is planned back up with West Ardnamurchan Out of hours team.

Government Resilience Funding & Foundation Scotland

Lilia appraising all available funds – AR working with Lilia to submit applications.

Expenditure of software purchased, volunteer travel expenses etc , rubber gloves etc , emergency Vodaphone dongles, card reader all cited as needing funded – **AR to formulate bids with Lilia.**

BT Broadband back up plan following recent correspondence from Kate Forbes - Kitty Raven has kindly offered to liaise with Kate Forbes and Ian Blackford offices to pursue getting a single number and more assurance for the community should there be another BT broadband outage.

Other Business Discussed

1. A foodbank is being established at Strontian Hotel. If any individual requires help from the foodbank they must contact Citizens Advice Bureau or Social services Dept in Fort William. Sunart Community Council will co-ordinate a confidential delivery system to anyone in need in Morvern.
2. Forthcoming Meetings
 - a. weekly meetings for resilience to continue; every Tuesday 7pm for resilience group
 - b. Monthly MCC meeting – this will be open to public via ZOOM on normal dates – 1st meeting of the month. If large numbers of people want to attend questions can come through chat box for each agenda item. AM to send agenda out and requests to attend to be sent to RE.for Zoom link – **ACTION AM**
3. Communications – all agreed that developing Morvern.org website as a repository for information e.g. around benefits for self-employed/furloughing and other Highland specific areas of support would be useful – **ACTION JSS**
4. Emergency resilience planning across Highland – discussed that it was important to keep abreast of this – **AM to contact Dot Ferguson to ask how we can do this and KM to speak to Sunart Community Council to see what they are doing and if we can do as an area.**